



# **Ashtons Legal**



Ashtons

Vicki Clover Digital Marketing Manager

Specialist area: Multi-Practice Law Firm

> Joined: October 2018

01603 703244

vicki.clover@ashtonslegal.co.uk

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Ashtons Legal have worked with ReviewSolicitors for the last two years and I have always been impressed with the quality of their service and the responsiveness of their team.

Their website is very user-friendly for both our clients and staff, and they work collaboratively with our team to add new functionality in line with our requirements.

I would not hesitate in recommending ReviewSolicitors to other firms.





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# IBB solicitors

IBB Law

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#### **Jo Cunningham** Head of Marketing and Business Development

Specialist area: Multi-Practice Law Firm

> Joined: August 2018

01895 207215



We just felt that this was a better fit and better quality product for the type of feedback that we were looking to get.





## **FBC Manby Bowdler**



fbc manb

bowdler

Laura Jones Head of Client Experience Sales & Marketing

> Specialist area: Multi-Practice Law Firm

> > Joined: January 2018

01902 392452



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It's an automated process and it's very easy to navigate. I think it demonstrates that as a law firm we make our reviews and satisfaction scores as transparent as possible.





#### **Wollens Solicitors**



WOLLENS

Full spectrum law

#### Clive Meredith Practice Manager

Specialist area: Multi-Practice Law Firm

> Joined: March 2017

01803 225124



Clive.Meredith@wollens.co.uk

# "

"We chose ReviewSolicitors over other competitors simply because it was sector-specific. Reviews are very much part of the client's journey. Reviews are really important to our clients as it reassures them that the firm they're dealing with has the ability to deal with their matter.

We also have the ReviewSolicitors widget on our website which helps install trust with potential clients."







## Alison Law



ALISON LAW

#### Habib Rahman Chairman

Specialist area: Multi-Practice Law Firm

> Joined: October 2020

0161 674 0166



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ReviewSolicitors is a great platform for our clients to be able to leave their reviews regarding their experience of using our services.

ReviewSolicitors is also a useful service for us, as a business, as our clients can request callbacks from their caseworker which is easier than calling the office. In addition, they are really helpful when it comes to reporting any issues that clients may have as we can resolve them quicker.

Overall, they are a great and efficient website to use!





## slaterheelis

#### **Slater Heelis Solicitors**



#### Kristen Drummond Head of Marketing

Specialist area: Multi-Practice Law Firm

> Joined: August 2018

0161 672 1354

Kristen.Drummond@slaterheelis.co.uk

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We chose ReviewSolicitors over Trustpilot as they are specific to the legal market.

It's made for solicitors and they also link up with the SRA.





WGA Ward Gethin Archer

## Ward Gethin Archer Solicitors & Notaries

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Chris Dewey Director

Specialist area: Multi-Practice Law Firm

> Joined: August 2018

01553 667209



Statistics show we receive a return of a third from the requests that we send out.

Transparency is important in all markets.

ReviewSolicitors provides us with third party independence on our own website.





## **Clarkson Wright and Jakes**



**Amy Hickman** Marketing & Business Development Director

> Specialist area: Multi-Practice Law Firm

> > Joined: January 2018

01689 323 052



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I head up the marketing function at a law firm which has used ReviewSolicitors for over 4 years. It's been an excellent way to improve and manage our online reputation as well as grow our client base.

All our clients are given an opportunity to review how they felt about the service they received, and this helps the business identify ways in which we may need to improve.





## **Barrett and Co Solicitors**



barrettandco

**Boyd Butler** Founder, Great Legal Marketing

> Specialist area: Multi-Practice Law Firm

> > Joined: March 2020

0118 958 9711

boyd@greatlegalmarketing.co.uk

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ReviewSolicitors was a perfect opportunity to increase the number of reviews and also the quality.

These tools are very good at time-saving as they promote the fact you're a good firm as well.



Scan the QR code to watch my video review



## **Lockings Solicitors**



Richard Swaine Director

Specialist area: Multi-Practice Law Firm

> Joined: June 2020

01482 595105

richard.swaine@lockings.co.uk

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I chose ReviewSolicitors over other competitors for a number of reasons. The first is their interface and how easy it is to operate. The second is their integration with Google reviews.

The percentage of clients that are happy to leave Lockings reviews through ReviewSolicitors is somewhere in the order of 35% to 40%.

We're very impressed with how it's going with ReviewSolicitors. I'm really pleased with the response date and also the feedback that we're receiving through ReviewSolicitors with their independent validation







## **England Stickland & Neale**

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Safeer Choudhry Senior Solicitor

> **Specialist area:** Multi-Practice Law Firm

> > Joined: November 2017

0121 377 7773

safeer.choudhry@esnsolicitors.com

The reason that I chose to go with ReviewSolicitors and collate as much client feedback from our clients as we could was to firstly make sure we were as good as I thought and hoped we were.

We wanted to make sure we had happy clients.

Reviews in any walk of life are important.





## **JCP Solicitors**

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ICP Solicitors

Amy Seppman Marketing Director

Specialist area: Multi-Practice Law Firm

> Joined: September 2020

01792 525426



amy.seppman@jcpsolicitors.co.uk

JCP Solicitors has worked with ReviewSolicitors for the past 18 months and we have been very happy with our partnership.

The site is user-friendly and inviting clients to leave a review is simple.

Positive feedback is a great reward for our team members who work very hard for their clients. We believe that reviews are here to stay in the legal profession and it gives us another tool to listen to our clients. We like the integration with our website and the feature for individual solicitor profiles.

Our account manager, Paul, is very helpful and always on hand for any questions.





#### 🏷 Scullion Law

#### **Scullion LAW**

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#### Nicholas Scullion Managing Director

Specialist area: Multi-Practice Law Firm

> Joined: December 2020



At Scullion LAW, our experience with ReviewSolicitors has been excellent. The team is very helpful and has worked closely with us to ensure that we fully understand the system, and that we get the most out of the site. Especially Paul, who went above and beyond, to welcome us to the platform.

It has given us valuable insight into our clients' views on our services, where we are going well and where we can improve. We would recommend ReviewSolicitors to any legal firms looking to improve their services and have happy clients.

Paul Hanney has been fantastic, took his time going through all the training and no question was ever dismissed. Fantastic to work with.



Nicholas@scullionlaw.com





GloverPriestSolicitors

#### **GloverPriest Solicitors**



**lan Bury** Sales & Marketing Manager

Specialist area: Multi-Practice Law Firm

> Joined: February 2019



ian.bury@gloverpriest.com

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As a well-established law firm, we have used ReviewSolicitors for some time and have had nothing but a positive experience with them.

ReviewSolicitors has allowed us to gauge our clients' experiences and adapt to the needs of past, present and future clients, gaining new work through the platform and making it easier for us to promote the firm based on what our clients say.

I would highly recommend ReviewSolicitors to any other legal practice.







Stephen Rimmer

## **Stephen Rimmer LLP**

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Grant Sanders Practice Manager

Specialist area: Multi-Practice Law Firm

> Joined: November 2019

01323 644222



We have used ReviewSolicitors for a number of years now, our account manager Paul Hanney has always been very responsive and happy to help with any issue.

Clients are looking more and more at reviews for Professional Services before making decisions, and by being visible on ReviewSolicitors and actively collecting reviews, we get a number of enquiries through the site each month.





Bell Lamb & Joynson

## Bell Lamb & Joynson



Mike Leeman Managing Partner

Specialist area: Multi-Practice Law Firm

> Joined: September 2018

03444 124348



mike.leeman@bljsolicitors.co.uk

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ReviewSolicitors is a great way for law firms to collect, manage and showcase client feedback, and build trust with future clients.





b+m balfour + mansor

#### **Balfour + Manson**

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Alicia Dacre Marketing & Events Manager

Specialist area: Multi-Practice Law Firm

> Joined: October 2018



alicia.dacre@balfour-manson.co.uk

We have used the ReviewSolicitors platform at Balfour+Manson for 3 years now and our experience has been excellent.

The team has been really helpful and worked closely with us to ensure we get the most out of the system. The portal itself is easy to navigate and our solicitors find it easy and efficient to request client reviews.

It provides clients with a simple way of rating our service rather than using Google reviews (where they need a Gmail account). However, the integration still pulls those Google reviews in to provide a full picture.

It has provided us with valuable insight into our clients' views on our services and we would recommend ReviewSolicitors to any legal firms looking to improve services and client experience.







#### **\*** metamorph

### Metamorph Group



Courtney Grice Marketing Assistant

Specialist area: Multi-Practice Law Firm

> Joined: April 2021

02392 246 715



courtney.grice@metamorphgroup.co.uk

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Brilliant company, with helpful account manager, Paul Hanney.

Have had a couple of teething problems but Paul has always been able to sort these out promptly. It is an easy-to-use service and handy for collecting reviews across multiple groups of firms.





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# Gardner Leader **Gardner Leader** 66 Easy-to-use platform for clients to give honest reviews **Jack Stone** of the service provided. **Marketing Executive** Would recommend to any firm. Specialist area: Multi-Practice Law Firm Joined: July 2019 01635 508074 j.stone@gardner-leader.co.uk





Rudlings

## **Rudlings Solicitors LLP**



#### Elisabeth Sneade Managing Director

Specialist area: Family Law Solicitor

> Joined: August 2020

01284 755771



elisabeth.sneade@rudlingsllp.co.uk

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Paul Hanney has been helpful in enabling Rudlings to learn how ReviewSolicitors works.

He also helped us with training so that our team members understand how ReviewSolicitors works and how we can collate client feedback.





Whitehead Monckton



Whitehead

Monckton

Amanda Adie Marketing & Events Manager

Specialist area: Multi-Practice Law Firm

> Joined: June 2018

01622 698007



amandaadie@whitehead-monckton.co.uk

Whitehead Monckton is a long-established law firm and we have been with ReviewSolicitors for a long time now.

They help us engage with our clients' experience and we have obtained new work through them.

They also help us promote our brand by sharing what our clients say about us. Through one of the new features we can also now promote our individual lawyers and their reviews through this platform.





### Whiterose Blackmans



#### Kamran Hussain Managing Partner

Specialist area: Multi-Practice Law Firm

> Joined: June 2020

0113 216 5507



kamran@whiteroseblackmans.co.uk

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The site has provided clients an opportunity to leave reviews, which are detailed and easy to upload.

The feedback allows us to monitor how we are doing and allows us to improve.

The system is integrated into our case management system and this makes it very easy to collect reviews.





## **Gepp Solicitors**



Spencer Davis Business Development Director

Specialist area: Multi-Practice Law Firm

> Joined: January 2018





daviss@gepp.co.uk

66

The 'unbiased review site' where the client gets their say.

We have been using ReviewSolicitors for some time now and find it's the go-to place for clients to check out what people really think about our service. The fact that we have almost 900 unbiased client reviews on ReviewSolicitors speaks volumes.





## Lucas & Wyllys Solicitors



WYLLYS

THC

SOLICITOR

Amy Church Managing Partner

Specialist area: Multi-Practice Law Firm

> Joined: March 2021

01493 663124



Valuable service for solicitors and clients.

We have been collecting reviews through ReviewSolicitors for almost 8 months and we are really pleased with the service they provide.

ReviewSolicitors integrates seamlessly with our App (provided by Perfect Portal) and our case management system (LEAP).

Our clients and staff value the feedback that we receive.

We have obtained new instructions based on the independent feedback that we have collected.

We would not hesitate to recommend ReviewSolicitors.







#### slaterheelis

### **Slater Heelis Solicitors**



Laura Waldron Digital Marketing Manager

Specialist area: Multi-Practice Law Firm

> Joined: August 2018

0161 672 1349

Laura.Waldron@slaterheelis.co.uk

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My firm has worked with ReviewSolicitors since the early days and we have seen such brilliant value in this platform year after year.

Collecting feedback via ReviewSolicitors provides not only kudos for our colleagues but brings in great quality work.

Particularly in our region, we have seen a lot more competition from other firms seeing the value in ReviewSolicitors recently. We have an excellent account manager who looks after us very well with all kinds of queries and new features.





Scan the QR code to see our profile on ReviewSolicitors



**Calthrops Solicitors LLP** 

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CALTHROPS SOLICITORS LLP

> Craig Delaney Partner

Specialist area: Multi-Practice Law Firm

> Joined: December 2020

01775 797979



Brilliant company with brilliant service which is a pleasure to deal with, especially Paul Hanney, who is always happy to assist and give guidance. Nothing is too much trouble.

Collection of reviews is becoming more important to law firms and the system offered by ReviewSolicitors works seamlessly with our case management system making the whole process easy and hassle-free.

It is reassuring to know that ReviewSolicitors take their business very seriously and pay significant deference to the value and integrity of the reviews they handle giving everyone confidence and the assurances they require when relying on the information and its collection.







M.A.J LAW

#### M.A.J Law



#### Conor Johnstone Solicitor

**Specialist area:** Motoring Defence

> Joined: July 2017



conor@majlaw.co.uk

In this day and age, very few clients will instruct a law firm without first reading online reviews. Over the years, lots of our clients had positive things to say about our service, but nowhere to say it! For this reason, I began to work with ReviewSolicitors. I have found the platform to be an essential tool in providing new or existing clients with reliable and trustworthy reviews.

As part of the package, I was allocated an account manager who I can contact by email or telephone. If ever an issue arises, my account manager is on hand to help. In my experience, the service has been fantastic.

More recently, I established a new firm. To help it gain traction, I have set up a profile on ReviewSolicitors and began collecting reviews online. I have already noticed an increase in online enquiries.

I cannot recommend ReviewSolicitors enough to my fellow legal practitioners and business owners alike.





RICHARD REED

## **Richard Reed Solicitors**



Sarah Reid Managing Director

Specialist area: Multi-Practice Law Firm

> Joined: November 2020

0191 567 0465

sarah.reid@richardreed.co.uk

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ReviewSolicitors has helped us ensure the integrity of our client feedback and reviews.

The reviews are visible to existing and new potential clients alike, and undoubtedly have helped us gain new clients.

We are also gaining new clients direct from the ReviewSolicitors site.

I would have no hesitation in recommending ReviewSolicitors.







## Liberty Law Solicitors



LLS

LIBERTY LAW

Attiq Malik Director

Specialist area: Multi-Practice Law Firm

> Joined: August 2018

01582 853 783



attiq@libertylawsolicitors.co.uk

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Amazing people who deliver a fantastic honest transparent service which in turn has helped us greatly in attracting quality clients.





#### **CEXPATRIATE LAW**

### **Expatriate Law**



Alexandra Tribe Managing Partner

Specialist area: International divorce

Joined: September 2019

0207 846 5451



alexandra@expatriatelaw.com

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A helpful tool for obtaining independent client reviews.

An organised and efficient site that has allowed us to independently collect our client reviews. Prospective clients have found our website widget showing reviews for each lawyer really helpful.



Scan the QR code to see our profile on ReviewSolicitors



#### Blackfriars Law



Anwar Khattak Partner

Specialist area: Multi-Practice Law Firm

> Joined: August 2020

0121 247 9491



anwar@blackfriarslaw.co.uk

66

A great site for reviewing solicitors. The customer service team are also very helpful, in particular, Paul Hanney.

Thanks guys - keep up the great work.



Scan the QR code to see our profile on ReviewSolicitors



## **Risdon Hosegood**



RISDON

OSEGOOD SOLICITORS

> Peppy Griffiths Partner

Specialist area: Multi-Practice Law Firm

> Joined: August 2020

01823 792190



Peppy.Griffiths@risdonhosegood.com

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Paul Hanney and ReviewSolicitors have been amazing in helping us to set up our review page for our clients.

It has been a great success and we are very pleased with the ease of how it all works and how successful it has been for collecting reviews.

Paul is always on hand to help with any queries and the service is excellent.





Beeston Shenton Solicitors

## **Beeston Shenton Solicitors**



Russell Dutton Managing Director

Specialist area: Multi-Practice Law Firm

> Joined: August 2018

01782 662424

Russell.Dutton@beestonshenton.co.uk

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ReviewSolicitors has provided an excellent service not only to ourselves, but also in allowing our clients to provide valuable feedback on our level of service.

It's not just that though as there are many more services available to be used through their own portal that can benefit your law firm.

We are delighted to use their services.





#### BLAKEWATER SOLICITORS Blakewat

## **Blakewater Solicitors**



Abdul Hafeez Partner

Specialist area: Multi-Practice Law Firm

> Joined: October 2017

01254 261515



ReviewSolicitors has always provided an outstanding service.

ReviewSolicitors delivers a transparent and fair service coupled with excellent customer service.

We would thoroughly recommend them, as they provide a very useful platform for clients.





#### THURSFIELD Solicitors

## **Thursfields Solicitors**



#### Dani James Business Development Manager

Specialist area: Multi-Practice Law Firm

> Joined: November 2020





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A great platform, giving clients another option when leaving a review.

We have found it beneficial as not all have Google accounts to leave on Google.

**"** 





LONGMORES

## **Longmores Solicitors**



Charlotte Hastings Marketing & Business Development Manager

> Specialist area: Multi-Practice Law Firm

> > Joined: September 2020

01992 512776

Charlotte.Hastings@longmores.law

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It is a pleasure working with ReviewSolicitors.

The customer service is excellent, the training is clear, they answer all our questions, they have good knowledge of the sector and great knowledge and insight about review platforms.

They always listen to our feedback too and have made recent developments to the platform based on our ideas.

We feel in safe hands opening ourselves up to reviews with the help of ReviewSolicitors.





# BWL BWL Consulting



#### Michael Lee Director

#### Specialist areas: Construction, Commercial Property, Commercial & Corporate

Joined: March 2017

0333 358 3603



michael.lee@bwlconsulting.co.uk

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As a client, I find the website to be excellent, along with the support and customer care. The site is not responsible for the work of solicitors, it just publishes feedback on their performance. I would highly recommend it.





TB LEGAL OTB Legal



Mark Lilley-Tams Director

> Specialist area: Immigration Law

> > Joined: July 2019



mark.lilley-tams@otb.legal

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Essential for modern law firms. Law Firms need to adjust to becoming client-focused and ReviewSolicitors is the perfect platform for lawyers to gather reviews from clients in a non-intrusive and legitimate way.

Speaking from the perspective of a law firm who started trading a couple of years ago, we have been able to establish credibility by having an independent forum for clients to look at the positive reviews that we receive.





#### ELDREDLAW Eldred Law



#### Steven Eldred Head Solicitor

Specialist area: Noise-induced hearing loss

> Joined: August 2020





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ReviewSolicitors is a 'must-have' for any law firm that really cares about its clients. In a world where there is so much choice, it is important for prospective consumers to be able to make an informed decision when seeking legal advice.

The positive reviews that we've received have gone a long way in establishing our credibility and online reputation, giving any potential client the confidence they need when choosing a firm to represent them. ReviewSolicitors has transformed our business and we would highly recommend them to any law firm looking to make a difference.

As we strive to become more client-focused, the ability to hear what our clients think has been invaluable in continually helping us improve our business processes and procedures. Only possible because of ReviewSolicitors and our account manager, Paul Hanney, who never fails to go above and beyond for us.



Scan the QR code to see our profile on ReviewSolicitors



## JL JAGDEV LEGAL Jagdev Legal



#### **Balraj Jagdev** Principal Solicitor

Specialist area: Multi-Practice Law Firm

> Joined: January 2019

0121 320 2053



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We use ReviewSolicitors as one of the ways we collect feedback from our clients, as opposed to traditional hardcopy questionnaires.

We are happy with the service provided.





## **Greens Solicitors Ltd**



GREENS

OLICITORS LTD

Julie Maguire Managing Director

> Specialist area: Family Law

> > Joined: August 2018

0121 233 6333



julie.maguire@greenssolicitors.org

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We have received a fantastic service from ReviewSolicitors which has in turn helped me grow my own practice from the reviews clients have left for us.





RICHARD REED

## **Richard Reed Solicitors**



Amber Holt Business Development Manager

Specialist area: Multi-Practice Law Firm

> Joined: November 2020

0191 567 0465



amber.holt@richardreed.co.uk

66

Our law firm client reviews have been collected via the ReviewSolicitors site for 12 months now.

We've not only seen an increase in reviews which in itself is fantastic but it has also directly brought about easier-to-convert new client enquiries through our door. We're a very happy customer.



Scan the QR code to see our profile on ReviewSolicitors



#### Pharaoh Law Pharaoh Law



Lisa Pharaoh Director

Specialist area: Multi-Practice Law Firm

> Joined: July 2020

01305 239351



lisa@pharaohlaw.co.uk

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ReviewSolicitors easily collect all feedback placed across a variety of platforms and presents it in an easy-to-read format for prospective clients.

Paul Hanney and Emily Owen have always been exceedingly helpful and have answered any queries I have had.